

CITY OF LIVINGSTON

1416 C Street
Livingston, CA 95334



PAYING YOUR UTILITY BILL

The City offers multiple options to pay your utility services bill:

Mail: Send Check or Money Order to:

Finance Department
1416 C Street
Livingston, CA 95334

Automatic Payment: Sign up for automatic bank draft

Online: Visit us online at "[Online Bill-Pay](#)" and have your Utility Account Number ready. You may use your debit, credit card, or checking account number (e-check)

Drop-Box: Drop off your check or money order at the mail drop box located outside City Hall (next to the main entrance). Please do not make cash payments and remember to write your account number.

In-Person: We accept cash, check, or debit/credit cards. Visit us at City Hall - 1416 C Street Livingston, CA 95334

SERVICE DISCONNECTION

Utility Bills are due the **25th** of each month and considered delinquent after the due date. If the due date falls on a weekend, or on a City observed holiday, charges will become delinquent at the close of business on the next business day after the City closure. Payments sent through the mail must be postmarked by the due date to avoid any late penalties.

A **5%** penalty is added to all accounts if not paid by the due date.

Letters of Service Disconnection are sent once the account has been delinquent for over sixty (60) days in compliance with Senate Bill 998 (SB-998). Payment must be made by the date indicated in the letter to avoid service interruption. A second courtesy notice will be sent out seventy-two (72) hours prior to service disconnection. If service is interrupted, a \$25 disconnection fee will be assessed and a \$25 deposit will be required at the time service is reinstated.

DISPUTED UTILITY BILLS

Contact the Billing Department with questions regarding your bill at (209) 394-8041.

If you feel there is an error on your account, please pay your outstanding balance to avoid service disconnection and send a written statement along with any supporting documentation to City Hall – Attention: Finance Director. Your request will be reviewed and a response provided within seventy-two (72) hours of receipt.